

## WCC ID badges for Operators & Community Transport

### Passenger Assistants (PAs) – training requirements

#### Passenger Assistant Transport Scheme (PATS)

PAs must hold an up to date certificate in PATS training at the time of badging. As from 01 January 2016, it is expected that all PAs - on expiry of their current PATS certificate - will obtain their PATS training from WCC. Should any other course be considered an acceptable alternative, WCC will advise <sup>2</sup>

- In addition, the PA must ALSO
  - have completed Emergency First Aid at Work training  
OR
  - be booked in for Emergency First Aid at Work training , to be completed within 3 months of the application for a WCC ID badge
- In addition, the PA must ALSO
  - have completed Behaviour Management / Team Teach <sup>1</sup> training  
OR
  - be booked in for Behaviour Management/Team Teach <sup>1</sup> training, to be completed within 3 months of the application for a WCC ID badge

#### Emergency First Aid at Work – accepted certification:

- WCC conducted Emergency First Aid at Work training (NUCO)
- Custom Training
- Safehaven Training Limited
- TutorCare
- British Red Cross
- St John Ambulance
- Severn Valley Training Services
- Droitwich Spa High School and Sixth Form Centre
- All Safety Matters Ltd/ProTrainings
- Other training as approved by WCC First Aid Trainer

#### Behaviour Management (non-PRU PA) <sup>3</sup> – accepted certification:

- WCC conducted Behaviour Management training
- Other training as approved by WCC Behaviour Management Trainer

#### Team Teach (PRU) <sup>4</sup> – accepted certification:

- WCC conducted Team Teach training

<sup>1</sup> A minority of PAs specifically require Team Teach training, depending on the requirements of the contract on which they work (PAs used on a Riversides School, Kingfisher School or a PRU run require Team Teach)

<sup>2</sup> Assessment by WCC may be necessary until either a) the individual has demonstrated they have reached the required standard or b) the Training Provider of the qualification has demonstrated to consistently deliver the required level of training and is suitably qualified to train.

**3** *Behaviour Management Assessment training – required by the majority of PAs*

**4** *Team Teach training – required by a small minority of PAs ie those PAs being used on a Riversides School, Kingfisher School or PRU run*