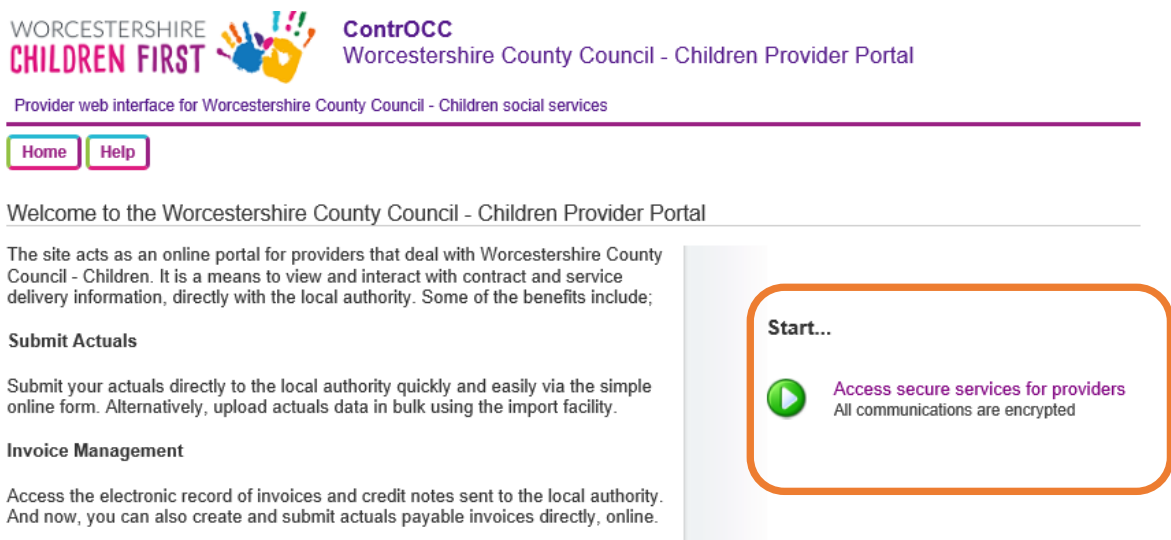


Worcestershire Children First Placements Provider Portal Guidance

Requesting a New Password

Requesting a New Password

Click on the link “Access secure services for providers”



The screenshot shows the ContrOCC Provider Portal interface. At the top, there is a navigation bar with 'Home' and 'Help' buttons. Below this, a welcome message reads: 'Welcome to the Worcestershire County Council - Children Provider Portal'. A descriptive paragraph follows: 'The site acts as an online portal for providers that deal with Worcestershire County Council - Children. It is a means to view and interact with contract and service delivery information, directly with the local authority. Some of the benefits include;'. There are three main sections: 'Submit Actuals' (with a sub-heading and a paragraph), 'Invoice Management' (with a sub-heading and a paragraph), and a 'Start...' box on the right. The 'Start...' box contains a green play button icon and the text: 'Access secure services for providers' and 'All communications are encrypted'.

If you need a new password please click on “Request a new Password”.



The screenshot shows the login form in the ContrOCC Provider Portal. It features a yellow padlock icon on the left. The form has two input fields: 'E-mail' and 'Password'. Below the 'Password' field is a link: 'Request a new Password'. At the bottom of the form are two buttons: 'Login' and 'Cancel'.

By logging in, you consent to the use of cookies. See the [Privacy](#) for details.

Complete the short form and click Submit



ContrOCC
Worcestershire County Council - Children Provider Portal

Provider web interface for Worcestershire County Council - Children social services

[Home](#) [Help](#)

Forgotten Password

Please complete the form below to request a password reset:



Name	<input type="text"/>
Organisation Name	<input type="text"/>
E-mail	<input type="text"/>
Telephone Number	<input type="text"/>
	<input type="button" value="Submit"/> <input type="button" value="Cancel"/>

This sends an email to the Worcestershire Children First System Support Team who will be in touch with a new password.

Please note this is not an instant reset, passwords will only be reset during working hours. The team will do their best to reset your password in a timely manner, please be patient.